



## Dog etiquette

We are delighted to welcome you and your four-legged friend. To ensure that your stay with your dog is pleasant and smooth, and that there are no conflicts with other guests, we ask you to observe the following rules for stays with dogs:

### 1. Registration before arrival

- Please register your dog when you make your booking.
- A maximum of **1 dog** per apartment is welcome by prior arrangement.

### 2. Consideration outside the apartment

- We ask that you keep your dog **on a leash in all areas** of Florisa Mountain Chalet outside your apartment.
- When leaving your apartment, please ensure that your dog remains calm and does not disturb other guests.
- Please ensure that your dog behaves calmly and friendly towards other guests, especially children or fearful people.
- We thank you for observing the general quiet hours.

However, in the event of repeated disturbances, we reserve the right to work with you to find a suitable solution. Aggressive or highly disruptive behavior may result in the termination of your stay.

### 3. Areas for dogs

- Dogs are not allowed in the whirlpool and sun deck areas (except for assistance dogs, of course).
- Dogs are not allowed in the sauna.
- Please do not walk onto the large meadow that borders our property to the west, on the other side of the small stream. This meadow does not belong to Florisa Mountain Chalet; it belongs to our neighbor and is used for farming.



# FLORISA

MOUNTAIN CHALET

## 4. Rooms & facilities

- Please use blankets or baskets you have brought with you for your dog.
- We ask for your understanding that dogs are not allowed on beds, chairs, benches, or upholstered furniture.
- As the dog owner, you are **responsible** for any damage caused by your dog.
- If your dog causes increased cleaning costs (e.g., dog hair on upholstered furniture), we reserve the right to charge an additional cleaning fee of **EUR 150**.

## 5. Cleanliness & Hygiene

- We kindly ask for your understanding that **dogs are not allowed to relieve themselves anywhere on our premises**.
- This also applies to gardens, green areas, and outdoor areas of the apartments.
- Please walk your dog outside the Florisa grounds so that it can do its business there.
- Should any mess occur, we ask that you clean it up immediately and completely.

## 6. Responsibility

- The **dog's owner is responsible** for the dog throughout the entire stay.
- Valid dog liability insurance is recommended.